

General Terms and Conditions Holistic Dance Institute Sabine Parzer Kirchenweg 9/3 A-3423 St. Andrä-Wördern

#### 1. General

All services within the framework of our institute, hereinafter referred to as "organizer", are based on these "General Terms and Conditions".

## 2. Subject of the contract

The organizer offers holistic dance in form of workshops, seminars, Teachers Trainings, Advanced Teachers Trainings and Single Sessions. The basic subject of the contract is the binding registration and booking of events, the rules on withdrawal and termination, as well as the general conditions of participation.

## 3. Registration / conclusion of the contract

Registration for an open workshop or intensive seminar is deemed to be completed when the registration form has been filled in. We can only guarantee a place once a deposit of at least 100,- Euro has been paid or the full amount has been transferred. An administration fee of 50,- Euro will be charged in case of cancellation from the date of valid registration.

#### 4. Cancellation conditions

If you have registered for an event and have to cancel a participation, the following cancellation conditions apply:

- Cancellation more than 4 weeks prior to the event: we will refund the full participation amount minus a 50.-Euro administration fee.
- Cancellation more than 2 weeks before the event: we refund 50% of the participation fee. If the full amount hasn't been paid yet, the rest amount will be billed to you. In this case, the participation fee can either be credited to another future event at the Holistic Dance Institute or transferred to another participant.
- Cancellation less than 2 weeks before the event: we cannot refund the participation fee, if you haven't paid the full amount the rest will be billed to you. In this case, the participation fee can either be credited to another future event at the Holistic Dance Institute or transferred to another participant.
- In case of cancellation due to illness or travel restrictions, the same conditions as above apply. In this case, the participation fee can either be credited to another future event at the Holistic Dance Institute or transferred to another participant.
- We recommend that participants take out cancellation insurance.

If you have registered for a short workshop (max. 3 hours):

• In case of cancellation up to 48 hours before, the full participation fee will be refunded.

If you have registered for a Single Session appointment:

• If you cancel up to 48 hours in advance, the full Single Session fee will either be refunded or credited to another date. If you cancel less than 48 hours and have not paid, you will billed with the full amount.

Continuous events (Holistic Dance Teachers Trainings, Advanced Teachers Trainings) have their own participation and cancellation conditions, received and signed in the contract of the trainings.

If we have to cancel an event for important reasons (e.g. illness of the course instructor, insufficient number of participants), the participant is entitled to a full refund of seminar fees already paid. In the event of course cancellation, we cannot cover the costs of travel, accommodation, etc.



## 5. General Conditions of Participation

The content of the Holistic Dance workshops, seminars, trainings concentrates intensively on movement, expression, touch and healing aspects of the body and psyche. The intention of Holistic Dance is to create a safe container for these experiences, to consciously deal with boundaries and to process the touch-contexts through the Holistic Dance pedagogy. However, this requires respectful interaction with one another, as well as self-responsibility and self-reflection on the part of the participants.

The Holistic Dance Institute reserves the right to ask a participant to leave the Holistic Dance event with prior notice. Reasons for the cancellation of participation might be unfit, disrespectful or harmful behaviour to self or others. This decision is entirely up to the head of the Holistic Dance Institute and will be communicated with the participant. In case of a determination of participation by the Holistic Dance Institute the participant has no right to reclaim any past payments, but also has no duty to pay any future payments either, from the time of cancellation on. Further claims are excluded.

The participants are solely responsible for their physical, emotional, and mental health during the workshops, seminars, trainings. Participation in these events is voluntary and will release course instructors and venue hosts from all liability. The events do not replace psychotherapeutic, psychiatric or medical treatment.

#### 6. Grievance Procedure

Complaints or concerns regarding Holistic Dance, Holistic Dance employees or this Privacy Policy may be sent in writing by email to: admin@holistic-dance.at

All information submitted will be treated confidentially and will not be disclosed to third parties.

### 7. Copyrights

The teaching materials provided by the director of the Holistic Dance Institute and the accompanying teaching materials are protected by copyright. Any kind of copying, passing on to third parties or further use that goes beyond the exclusively personal information of the participants requires the written consent of the director of the Holistic Dance Institute.

#### 8. Privacy Policy

- **1.)** The Holistic Dance Institute relies on the directly applicable and valid provisions of the General Data Protection Regulation (EU) 2016/679 (in short DSGVO) as well as on the valid provisions of the Austrian Data Protection Act (in short DSG).
- **2.)** The participant agrees to the collection, processing, use and storage of personal data as far as this is necessary for the implementation of the contractual relationship by the Holistic Dance Institute. According to the provisions of the DSGVO and the Austrian DSG, you are generally entitled to the following rights:
  - Right to rectification (Article 16 DSGVO)
  - Right to erasure ("right to be forgotten") at any time (Article 17 DSGVO)
  - Right to restriction of processing (Article 18 DSGVO)
  - Right to notification obligation to notify in connection with the rectification or erasure of personal data or the restriction of processing (Article 19 GDPR)
  - Right to data portability (Article 20 GDPR)
  - Right to object (Article 21 GDPR)
  - Right not to be subject to a decision based solely on automated processing, including profiling (Article 22 GDPR)

# 9. Visual and Audio recordings

In the case of visual and/or audio recordings are being made by persons authorised by the Holistic Dance Institute during dance classes, workshops and events, the participants agree that they may be recorded in image and word and that these recordings may be published, broadcast and reproduced in analogue or digital form without any temporal or spatial restrictions and without any claim to remuneration. If an individual close-up recording in picture, video or an individual sound recording is made, the Holistic Dance Institute will obtain the personal consent of the participant in advance. If a participant does not wish to be pictured, they must give prior notification to the person making the recording. In this case, recordings of this participant will not be published.